



Mark Foley  
Chief of Police

Town of Swansea, Massachusetts  
Police Department  
1700 GAR Highway  
Swansea, Massachusetts 02777



Telephone (508) 674-8464  
Fax (508) 674-8463

---

**SWANSEA POLICE DEPARTMENT**  
**Full-Time Civilian Dispatch Position**  
**FULL TIME**

The Town of Swansea is seeking to hire a Full-Time Dispatcher. The Swansea Police Department is the primary PSAP for 911 calls within the town of Swansea, police dispatchers transfer 911 calls for fire/medical related emergencies to the Swansea Fire Department. Applicants shall be at least 18 years of age and possess a High School Diploma or GED equivalent. Preference may be given to candidates that possess current Massachusetts 911 certification, CJIS Next Test certification and familiarity with police dispatch software (IMC, IMC Lan). It is essential to have excellent verbal and communication skills including the ability to communicate clearly and concisely, as well as the ability to multi-task in a stressful environment while using multiple computers, telephones and communications equipment. Candidates must be able to remain calm and professional in emergency situations.

Pay scale; as of July 1, 2024 \$55,674.32 per year. Paid Holidays, Paid Vacation Days and Paid Sick Days, Blue Cross/Blue Shield Health Insurance and Bristol County Retirement per the current collective bargaining agreement.

Candidates will be subject to medical screening and thorough background investigation.

The successful candidate(s) will be required to become familiar with Swansea Police Department policies and procedures, as well as the general layout of the town. Applications may be obtained at [www.policeapp.com](http://www.policeapp.com). Applications, along with a resume and cover letter must be submitted on [www.policeapp.com](http://www.policeapp.com) no later than May 17, 2024 at 4pm.

The Town of Swansea is an equal opportunity employer. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions of this position.